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(800) Operating Companies  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	320819
<015>	Study Area Name	SE INDIANA RURAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Aliesha Niebrugge
<035>	Contact Telephone Number - Number of person identified in data line <030>	#126675100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	aniebrugge@seidata.com
<810>	Reporting Carrier	SEI Rural Telephone Cooperative
<811>	Holding Company	
<812>	Operating Company	

[illegible]

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SEI Communications  
14005 US 50  
Dillsboro, Indiana 47018  
1-888-200-8077



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communications

## Save money on your local phone bill with Lifeline assistance

**Lifeline assistance** – Lowers the cost of basic monthly local telephone service. Eligible consumers can receive \$9.25 per month in discounts.

**An individual is eligible if he or she participates in one of the following:**

- Household income at or below 135% of the federal poverty guidelines (see chart below)\*
- Low-Income Home Energy Assistance Program (LIHEAP) or any official Home Energy Assistance Program
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI) Not to be confused with Social Security Income
- Temporary Assistance for Needy Families (TANF)
- National School Lunch free lunch program

**\*2014 Estimated Income Requirements for a Household at or Below 135% of the Federal Poverty Guidelines.**

<u>Persons in Family Unit</u>	<u>Annual Income</u>
1	\$15,755
2	\$21,236
3	\$26,717
4	\$32,198

\*For each additional person, add \$5,481

**Please call our office at (812) 667-5100 for additional information.**

Lifeline is a government assistance program, the service is non-transferable, only eligible consumers may enroll in the program, and the program is limited to one discount per household. Lifeline customers are also required to recertify each year.

### Internet Tech Support ~ Available 24x7

1-800-925-6746 | 812-667-8800 | 812-744-8800 | 812-839-8800 | 812-873-8800 | 812-574-8800

### Cellular Tech Support

Monday thru Friday ~ 8:00 am to 4:30 pm  
1-888-200-8077



**SEI Communications**  
14005 US 50  
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1-888-200-8077



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spacer

## Residential Telephone Services

### SEI Communications ~ Madison

Service area includes parts of the Hilltop and surrounding area in Madison. Call our Customer Service Department to see if you reside in our CLEC Local Service Area, Madison.

#### Residential Line

Dial tone service

**\$10.00 mo.**

#### Residential Line with DSL (Digital Subscriber Line)

Dial tone and DSL High-Speed Internet

**\$49.95 mo.**

#### "Dry" DSL

High-Speed Internet without dial tone

**\$39.95 mo.**

#### Super Communicator Bundle

Dial tone, CID, CWT, 150 LD min., and DSL

**\$56.70 mo.**

### Calling Features

Voice Mail	\$5.00 mo.	Caller ID Name & Number	\$5.00 mo.
Call Waiting	\$1.75 mo.	Anonymous Call Rejection	\$2.00 mo.
Automatic Callback	\$2.00 mo.	Automatic Recall	\$2.00 mo.
Call Forward	\$1.75 mo.	Call Forward Busy	\$1.75 mo.
Call Forward No Answer	\$1.75 mo.	Call Transfer	\$1.75 mo.
Changed # Intercept	\$5.00 mo.	Distinctive Ring/Call Waiting	\$3.00 mo.
One Plus Block	\$3.00 mo.	900 Block (one time charge)	\$8.58
Remote Call Forward	\$8.00 mo.	Selective Call Acceptance	\$3.00 mo.
Selective Call Rejection	\$3.00 mo.	Selective Call Forwarding	\$3.00 mo.
Selective Line/Teen Line	\$4.00 mo.	Speed Dial 8	\$1.50 mo.
Speed Dial 30	\$1.75 mo.	Three Way Calling	\$1.50 mo.

#### SEI Long Distance

No monthly fee

**\$ .07 min.**

#### DSL Equipment Maintenance

(Optional)

**\$ 8.35 mo.**

**Warranty covers equipment and trip charge**

Not included - All accounts are charged monthly a federally mandated subscriber line fee of \$7.00 single line or \$12.00 multi-line, telecommunications relay fee of \$.03, and 911 emergency service fee of \$.90, plus applicable federal and state tax. Long distance rate is based on direct dialed calls made within the continental United States, 24 hours a day, 7 days a week. Not included - universal long distance connectivity fee of \$1.50. Super Communicator Plan calls are billed as made at volume discount rate and long distance minutes exceeding the number of minutes in the bundle will be billed at \$.09 per minute. There is a 1-year contract requirement for DSL equipment - free if kept for 1 year. Free installation for telephone line and DSL service.  
(Time & Expense will be charged for additional equipment and jacks).



Southeastern Ind. Rural Telephone Coop., Inc.

Tariff P.S.C.I. No 1

Section II

Revised Sheet 1

## **GENERAL RULES AND REGULATIONS**

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### **APPLICATION**

The Rules and Regulations specified herein are in addition to those contained in the Definitions, General Exchange Service, and the Message Toll Telephone Service Sections. They apply to the intrastate service and facilities furnished in Indiana by the Telephone Company. Failure on the part of the customer to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege of canceling the contract and discontinuing the furnishing of service.

In the event of conflict between any rate, rule, regulation, or provision contained in these General Rules and Regulations and any rate, rule, regulation, or provision contained in the Definitions, General Exchange Service, or the Message Toll Telephone Service Sections, the rate, rule, regulation, or provision contained in the specific section shall prevail, except when such rate, rule, regulation, or provision is in conflict with existing Rules and Standards of Service for Telephone Utilities of Indiana as adopted by the Public Service Commission of Indiana which shall prevail in all cases.

These rules and regulations cancel and supersede all other exchange service Tariffs or General Rules and Regulations, excepting Message Toll Tariffs issued and effective prior to the effective date of this Tariff.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

Southeastern Ind. Rural Telephone Coop., Inc.

Tariff P.S.C.I. No 1

Section II

Revised Sheet 2

## GENERAL RULES AND REGULATIONS

### A. ESTABLISHMENT AND FURNISHING OF SERVICE

#### 1. Application for Service

Application for service shall constitute a contract when accepted verbally or in writing by the Telephone Company or upon the establishment of service. The initial minimum period for which service charges shall apply will be one (1) month or more or as otherwise may be specified elsewhere in the Tariffs of the Telephone Company. An applicant who has no previous account with the Telephone Company, or whose financial responsibility is not a matter of common knowledge may be required to make an advance payment at the time application is made, plus the service connection, installation, or construction charges that may be applicable. The advance payment will be applied to the first bill rendered to the customer by the Telephone Company. Security deposits may also be required of certain residential or business customers in amounts and under conditions prescribed in the Rules and Standards of Service currently in effect, revised, or as amended from time to time by the Public Service Commission of Indiana.

The Telephone Company reserves the right to refuse service to any applicant who is found to be indebted to the Telephone Company for service previously rendered until satisfactory arrangements have been made for payment of such indebtedness. Any authorized change in rates and regulations will become effective without further notice.

#### 2. Telephone Numbers

The customer has no property right in the telephone number and the Telephone Company may change any number at any time due to sound business reasons. The Telephone Company agrees to notify its customers, with as much advance notice as possible of its intentions to change or assign its customers new telephone numbers.

#### 3. Alteration of Premises

The customer agrees to notify the Telephone Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Telephone Company's wiring and equipment; and the customer agrees to pay the Telephone Company's current charges, if any, for such changes.

#### 4. Responsibility of Customer for Payment

The customer is required to pay all charge for exchange services and facilities, and for toll messages in accordance with provisions contained elsewhere in these Tariffs. The customer is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll.

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Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager



Southeastern Ind. Rural Telephone Coop., Inc.

Tariff P.S.C.I. No 1

Section II

Revised Sheet 3

**GENERAL RULES AND REGULATIONS**

**A. ESTABLISHMENT AND FURNISHING OF SERVICE (CONT.)**

**5. Maintenance and Repair**

The Telephone Company undertakes to maintain and repair the facilities which it furnishes to customers. The customer agrees to take good care of the instruments and all accessories connected therewith and shall be financially liable and pay for all malicious, willful, and negligent damage. The customer may not, or permit others to rearrange, disconnect, or remove any equipment or wiring installed by the Telephone Company. If the equipment or wiring is rearranged, disconnected or removed, the Telephone Company shall have the right to make a charge in accordance with the rules and regulations then in effect.

**6. Unusual Installation Costs**

Where special conditions or special requirements of the customer involve unusual construction or installation costs, the customer may be required to pay all or a reasonable portion of such costs. If a charge is made, the ownership of all materials and equipment used shall remain with the Telephone Company.

**B. ESTABLISHMENT AND MAINTENANCE OF CREDIT**

**1. Establishment of Credit**

Consumer Rights and Standards Policies adopted and revised from time to time by the Public Service Commission of Indiana will apply in treating an individual's or firm's obligation to make restitution for past service indebtedness.

Consumer Rights and Standards Policies will also apply when collecting deposits against future service indebtedness when an individual's or firm's credit must be partly substantiated by means of a cash deposit.

**2. Deposits**

In order to insure the payment of all charges due for its service the Telephone Company may require any applicant or customer to establish and maintain his credit by means of a cash deposit. Any such deposit shall be returned to the customer or credited to his account in accordance with the Rules and Standards policies set down by the Public Service Commission of Indiana.

**C. OBLIGATION AND LIABILITY OF THE TELEPHONE COMPANY**

**1. Availability of Facilities**

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain suitable facilities and rights for the construction of the necessary poles, lines, circuits, equipment, etc.

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Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

Southeastern Ind. Rural Telephone Coop., Inc.

Tariff P.S.C.I. No 1

Section II

Revised Sheet 4

**GENERAL RULES AND REGULATIONS**

**C. OBLIGATION AND LIABILITY OF THE TELEPHONE COMPANY (CONT.)**

**2. Interruption of Service**

If service is interrupted for more than forty-eight (48) hours other than by the negligence or willful act of the customer, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues.

No other liability shall in any case be attached to the Telephone Company due to interruption(s) of service. In certain instances the Telephone Company will automatically make service interruption billing adjustments.

**3. Directory Errors and Omissions**

The Telephone Company issues directories to assist in furnishing prompt and efficient service to its customers. The Telephone Company does not guarantee to its customers or others the accuracy of any listings therein.

**4. Transmitting Messages**

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the customer, repeats messages, the operator is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between customers because of such errors.

**5. Use of Connecting Company Lines**

When suitable arrangements can be made, lines and facilities of other telephone companies may be used in establishing wire connections to points not reached by this Telephone Company's lines. In establishing connection with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

**6. Defacement of Premises**

The Telephone Company shall exercise due care in connection with all work done on customer's premises. No liability shall be attached to the Telephone Company due to any defacement or damage to the customer's premises resulting from the existence of the Telephone Company's instruments, apparatus, and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

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Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager



Southeastern Ind. Rural Telephone Coop., Inc.

Tariff P.S.C.I. No 1

Section II

Revised Sheet 5

**GENERAL RULES AND REGULATIONS**

**D. PAYMENT FOR SERVICES AND FACILITIES**

Bills are rendered in advance of the service period. Changes for exchange service, long distance service, and auxiliary equipment are due when the bill for such service is rendered (date shown thereon) and becomes delinquent seventeen (17) days thereafter. Penalties for delinquent payments are authorized, but cannot exceed ten percent (10%) of the first three dollars (\$3.00) and three percent (3%) of all additional monies owed, except for charges owed for interstate toll messages. All bills are payable at the Telephone Company's business office or authorized collection agency.

When warranted, in the reasonable judgement of the Telephone Company, special toll bills may be rendered. In such cases the amounts billed are due and payable on demand.

In the event of default on payment of any sums due for either local exchange or toll services the Telephone Company will exercise all options it has at its disposal for collecting past due accounts under the Rules and Standards of Service policies prescribed by the Public Service Commission of Indiana.

**E. TELEPHONE DIRECTORIES**

**1. Distribution**

Upon issuance, each customer served by a directory shall be furnished one (1) copy of that directory for each main station or trunk and, upon request, additional directories not to exceed the total number of extension stations furnished under the tariffs. Additional or foreign directories shall be provided by the Telephone Company at a reasonable fee, when available. A current copy of all directories shall be furnished to the Public Service Commission of Indiana.

**F. USE OF SERVICE AND FACILITIES**

**1. Ownership and Use of Equipment**

Equipment, instruments, and lines furnished by the Telephone Company on the premises of a customer are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises after securing permission of the occupant, agent, or enforcement officer at any reasonable hour for the purpose of installing, inspecting, maintaining, or repairing the equipment, instruments, and lines, or for the purpose of making collections from coin boxes or upon termination of the service for the purpose of removing such equipment, instruments, lines, and poles.

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees, to the public or to property, the Telephone Company may refuse to install and maintain such service. If such service is furnished, the Telephone Company may require the customer to indemnify and hold the Telephone Company harmless for any claims, loss, or damage by reason of the installation and maintenance of such service.

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Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager



Southeastern Ind. Rural Telephone Coop., Inc.

Tariff P.S.C.I. No 1

Section II

Revised Sheet 6

**GENERAL RULES AND REGULATIONS**

**F. USE OF SERVICE AND FACILITIES (CONT.)**

**2. Use of Customer Service**

Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the customer, his family, employees, or persons residing in the customer's household as a member of the family unit and their guests, and may not be resold or otherwise used for performing any part of the work of transmitting, delivering, or collecting charges for any message where any toll or other consideration has been or is to be paid to any party other than the Telephone Company, without consent of the Telephone Company. The Telephone Company has the right to refuse to install customer service or permit such service to remain on premises of a public or semi-public nature when the instrument is so located that the public in general or patrons of the customer may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible to public use.

In the event a customer's service is used by the public or other unauthorized persons, the customer is still responsible for any and all charges originating or billed to his telephone.

**3. Use of Party Line Service**

Applications for party line service are accepted by the Telephone Company with the understanding that each customer will so use the service as not to interfere with an equitable proportionate use of the service by the other customers on the same line. When the duration or number of local calls sent or received by a party line customer is so great as to prevent an equitable proportionate use of the line by other customers on the line, the Telephone Company shall have the right to require the customer to contract for a higher grade of service or discontinue the service of the customer in question.

**4. Tampering with Equipment**

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation on whose premises is located any telephone equipment owned by the telephone Company which shows any evidence of tampering, manipulating, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment for the charges applicable to the service rendered.

**5. Use of Profane Language or Impersonation of Another**

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, or profane language; or impersonates or permits others to impersonate any other individual with a fraudulent, malicious, or mischievous intent.

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Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

Southeastern Ind. Rural Telephone Coop., Inc.

Tariff P.S.C.I. No 1

Section II

Revised Sheet 7

**GENERAL RULES AND REGULATIONS**

**F. USE OF SERVICE AND FACILITIES (CONT.)**

**6. Governmental Objection to Service**

The Telephone Company may without liability refuse to furnish or may discontinue telephone service to any person, firm, or corporation upon objection to the furnishing of such service made in writing by or on behalf of any law enforcement agency, acting within its jurisdiction, on the grounds that such service is or will be used for an illegal purpose.

**7. Abuse or Fraudulent Use of Service**

The Telephone Company reserves the right to discontinue or deny service because of the misuse or the fraudulent use of service. Misuse or fraudulent use of service includes the use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or to obtain information without the payment of a message toll charge applicable to such use.

**G. CONNECTION OF CUSTOMER-PROVIDED EQUIPMENT**

**1. General Provisions**

The only customer-provided equipment which may be directly connected to facilities furnished by the Telephone Company for exchange telecommunication services, as specified in this Tariff, is that equipment which complies with the current Federal Communications Commission's rules and Regulations, Part 68, Connections of Terminal Equipment to Telephone Network.

**2. Responsibility of Customer**

As stated elsewhere in these Tariffs: Sub Part B Conditions on the Use of Terminal Equipment Part 68 Federal Communications Commissions Rules and Regulations; or any rule or standard pertaining to the placement of customer-provided equipment to the Telephone Company's lines or network facilities.

**3. Accessories**

Customer-provided accessories may be used with the facilities furnished by the Telephone Company for exchange telecommunication service provided that such accessories comply with the provision of Item 2. above.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager



Southeastern Ind. Rural Telephone Coop., Inc.

Tariff P.S.C.I. No 1

Section II

Revised Sheet 8

**GENERAL RULES AND REGULATIONS**

**G. CONNECTION OF CUSTOMER-PROVIDED EQUIPMENT (CONT.)**

**4. Responsibility of Telephone Company**

Exchange telecommunication service is not represented as adapted to the use of customer-provided equipment and where such equipment is connected to the Telephone Company's facilities the responsibility of the Telephone Company shall be limited to the furnishing of facilities suitable for exchange telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunication service; subject to this responsibility, the Telephone Company shall not be responsible for (a) the through transmission of signals generated by the customer-provided equipment or for the quality of, or defects, in such transmission, or (b) the reception of signals by customer-provided equipment. The telephone Company shall not be responsible for the installation, operation, or maintenance of any customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise effect its use or performance.

The Telephone Company will provide customers who are known to be using customer-provided equipment with advance notice, whenever possible, of any changes it plans making in its operations which could adversely effect their equipment's operation when it is connected to the Telephone Company's facilities.

**5. Violation of Regulations**

Where any customer-provided equipment is used with exchange telephone communication service in violation of any of the provisions of this Tariff, or fails to adequately perform network control functions, the Telephone Company will take such immediate action as is reasonably necessary for the protection of the network. The customer, after he has been advised that a violation exists must discontinue use of the equipment from the Telephone Company's facilities. If the violation continues the Telephone Company will notify the customer of the violation in writing. The customer then must confirm in writing within ten (10) days following receipt of the Telephone Company's written notice that he has either corrected the violation or discontinued use of the equipment. Failure of the customer to respond to the warning or correct the problem within the time limit stated above shall result in the suspension of the customer's service until such time as the customer complies with the provisions of the Federal Communications Commission or the Public Service Commission of Indiana's Rules and Regulations governing the Telephone Company's continued obligation in the provision of customer service.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

Southeastern Ind. Rural Telephone Coop., Inc.

Tariff P.S.C.I. No 1

Section II

Revised Sheet 8. 1

**GENERAL RULES AND REGULATIONS**

**G. CONNECTION OF CUSTOMER-PROVIDED EQUIPMENT (CONT.)**

**6. Recording of Two-Way Telephone Conversations**

Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, customer-provided recording equipment may be connected directly, acoustically or inductively with telecommunications services, subject to the following conditions:

Either a distinctive recorder tone (beep tone) that is repeated at intervals of approximately fifteen seconds is required when recording equipment is in use and is electrically connected with services of the Telephone Company or; a consent to record is required prior to the recording. The consent must be in writing or be part of the recording.

Neither tone nor consent are required:

- (a) When used by a broadcast licensee provided at least one of the following requirements is met: (1) the licensee informs each party to the call of its intent to broadcast the conversation (2) to broadcast the call, or (3) such awareness of the licensee's intent to broadcast the call may be reasonably imputed to the party.
- (b) When used by the United States Secret Service of the Department of Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.
- (c) When used for recording at United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system which connected to telecommunications services.
- (d) When used for recording patently unlawful purposes such as bomb threats, kidnap, ransom requests, obscene telephone calls and outgoing calls made in immediate response to such calls.
- (e) When used for incoming calls to the telephone numbers publicized for emergencies involving health or safety of life and property and outgoing calls made in immediate response.
- (f) When used with calls made by Federal, State or local law enforcement authorities or federal intelligence authorities under color of law.

19.1

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager



Southeastern Ind. Rural Telephone Coop., Inc.

Tariff P.S.C.I. No 1

Section II

Revised Sheet 9

**GENERAL RULES AND REGULATIONS**

**G. CONNECTION OF CUSTOMER-PROVIDED EQUIPMENT (CONT.)**

**6. Recording of Two-Way Telephone Conversations (Cont.)**

- (g) When used by the United State Nuclear Regulatory Commission of the Department of Energy with respect to the telephone systems located at its Operation Center for recording of two-way telephone conversations.

If the company is required to investigate alleged non-consensual recording which discloses a conflict between the parties to the conversation on the matter of consent, the recording party will have to provide taped or written evidence that consent was obtained.

**H. LIMITATION OF SERVICE OFFERING**

Whenever the facilities immediately available are insufficient to furnish service immediately to all who may apply, those facilities available will be use in the following order:

- (1) supply service to essential governmental agencies and public utilities
- (2) private organizations and individuals directly serving the public safety, health, and welfare.
- (3) press associations, newspapers, and broadcasting systems.
- (4) other new business services
- (5) new residence service for seriously ill or handicapped persons
- (6) new residence main services other than those included above

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

REDACTED - FOR PUBLIC INSPECTION

**REDACTED – FOR PUBLIC INSPECTION**

**SOUTHEASTERN INDIANA RURAL TELEPHONE COOPERATIVE, INC. (SAC 320819)**

**ATTACHMENT - LINE 3026**

**ATTACHMENT REDACTED IN ENTIRETY**